

Prysmian Cables and Systems Inc

International dialing instructions

1. First check to see if there are any dialing restrictions for your country.
2. The telephone you are using must have international dialing capability.
3. Look up your country in the chart below and find your access type and telephone number(s).
4. Follow the directions below to place a call based on the access type for your country.

International Toll-free Service (ITFS) and Global International Service (GIS)

1. Dial your country/carrier-specific telephone number. This call is free.
2. You will be given the option to make your report in English or your own language. You will hear a recorded message in your own language explaining the call process.
3. The first person who speaks to you will be an English-speaking interviewer. He or she will bring into the conference call a translator who speaks your language to assist you in reporting your concern. This may take a few minutes. Please be patient.

AT&T Direct (ATTD)

1. Dial your country-specific access code to reach AT&T.
2. When prompted, enter the 8xx telephone number to connect to The Network.
3. You will be given the option to make your report in English or your own language. You will hear a recorded message in your own language explaining the call process.
4. The first person who speaks to you will be an English-speaking interviewer. He or she will bring into the conference call a translator who speaks your language to assist you in reporting your concern. This may take a few minutes. Please be patient.

Domestic

Service Type	Phone	VDN
US Number	8772705055	2540

International

Country	Carrier	Service Type	Access Code	Restrictions	Phone	Language
Argentina		ITFS		J, J	0800-444-1517	Spanish (Latin American)
Australia		ITFS		M, M	1-800-48-2597	English
Austria		ATTD	0-800-200-288	27, E	8552141483	German
Belgium		ATTD	0-800-100-10	27, A	8552141483	Dutch
Brazil		ATTD	0-800-888-8288	27	8552141483	Brazilian Portuguese
Brazil		ATTD	0-800-890-0288	04	8552141483	Brazilian Portuguese
China		GIS Shared Cost		No restrictions	4008811484	Chinese (Mandarin)
Czech Republic		ITFS		J, P	800-143-159	Czech
Denmark		ATTD	800-100-10	27	8552141483	Danish
Estonia		ATTD	800-12001	04	8552141483	Estonian
Finland		ITFS		A, G, H, M, M	0800-9-17732	Finnish
France		ITFS		M	0800-90-4567	French
Germany		ATTD	0-800-225-5288	27	8552141483	German
Hong Kong		ITFS		M	800-96-1023	Chinese (Cantonese)
Hungary		ITFS		A, M	06-800-21-119	Hungarian

India		ATTD	000-117	13	8552141483	Hindi
Indonesia		ITFS		11, F, L	001-803-1-003-2517	Indonesian
Italy		ITFS		A, M	800-782078	Italian
Luxembourg		ATTD	800-201-11	04, 17	8552141483	German
Malaysia		ITFS		E, J	1-800-81-7955	Malay
Mexico		ITFS		11, S, U	001-855-214-1483	Spanish (Latin American)
Netherlands		ATTD	0800-022-9111	A	8552141483	Dutch
Norway		ITFS		M	800-13180	Norwegian
Philippines	Bayan	ATTD	105-11	04, A	8552141483	Tagalog
Philippines	Digitel	ATTD	105-11	A	8552141483	Tagalog
Philippines	Digitel (Tagalog)	ATTD	105-12	No restrictions	8552141483	Tagalog
Philippines	Globe	ATTD	105-11	A	8552141483	Tagalog
Philippines	Globe (Tagalog)	ATTD	105-12	No restrictions	8552141483	Tagalog
Philippines	Option 2	ATTD	105-11	A	8552141483	Tagalog
Philippines	Philcom	ATTD	105-11	A	8552141483	Tagalog
Philippines	Philcom (Tagalog)	ATTD	105-12	No restrictions	8552141483	Tagalog
Philippines	PLDT	ATTD	1010-5511-00	A	8552141483	Tagalog
Philippines	PLDT (Tagalog)	ATTD	1010-5511-10	No restrictions	8552141483	Tagalog
Philippines	Smart	ATTD	105-11	A	8552141483	Tagalog
Philippines	Smart (Tagalog)	ATTD	105-12	No restrictions	8552141483	Tagalog
Qatar		GIS International		ITF22, ITF25	8000187	Arabic
Romania	Romtelecom	ATTD	0808-03-4288	04, 31, A	8552141483	Romanian
Russia		ATTD	8^10-800-110-1011	A, D	8552141483	Russian
Russia	Moscow	ATTD	363-2400	No restrictions	8552141483	Russian
Russia	outside Moscow	ATTD	8^495-363-2400	22, A, D	8552141483	Russian
Russia	outside St. Petersburg	ATTD	8^812-363-2400	22, A, D	8552141483	Russian
Russia	St. Petersburg	ATTD	363-2400	A, D	8552141483	Russian
Singapore		ITFS		M, P	800-110-2171	Malay
Slovakia		ATTD	0-800-000-101	27, D	8552141483	Slovakian

Spain		ATTD	900-99-0011	27	8552141483	Spanish (Castilian)
Sweden		ATTD	020-799-111	No restrictions	8552141483	Swedish
Thailand		ITFS		03, 11, M, P	001-800-11-003-2517	Thai
Turkey		ATTD	0811-288-0001	A	8552141483	Turkish
United Arab Emirates		ATTD	8000-021	27, A	8552141483	Arabic
United Arab Emirates	Military-USO & cellular	ATTD	8000-051	27	8552141483	Arabic
United Arab Emirates	Military-USO & cellular	ATTD	8000-061	27	8552141483	Arabic
United Kingdom		ITFS		F, F, M, M	0808-234-8817	English
Vietnam	Viettel	ATTD	1-228-0288	32	8552141483	Vietnamese
Vietnam	VNPT	ATTD	1-201-0288	29	8552141483	Vietnamese

International Restrictions

Service Type	Code	Description
ATTD	04	Not available from cellular phones
ATTD	13	Only available from phones allowing international access and most public calling centers; may not be available from all locations; not available from public phones.
ATTD	17	Collect calling from public phones
ATTD	22	Add'l charges apply when calling outside Moscow, St. Petersburg
ATTD	27	Available from cellular phones
ATTD	29	VNPT phones (mobile and landlines including Vinaphone and Mobiphone)
ATTD	31	Available only from named carrier
ATTD	32	Vietel phone (mobile and landlines including Vietel Mobile)
ATTD	A	Public phones require coin or card deposit
ATTD	D	May not be available from every phone/public phone
ATTD	E	Public phones may require local coin payment during call duration
ITFS	03	Not available from public phones or all areas
ITFS	11	Phone must have international access
ITFS	A	Public phones require coin or card deposit
ITFS	E	Public phones require local coin payment through call duration
ITFS	F	Not available from payphones
ITFS	G	Available from payphones for ITFS but not for UIFN
ITFS	H	UIFN callers using mobile phones charged local charges
ITFS	J	Available from mobile phones for ITFS but not for UIFN. Airtime charges may apply.
ITFS	L	Limited availability from mobile phones. Airtime charges may apply.
ITFS	M	Available from mobile phones. Airtime charges may apply.
ITFS	P	Telephone Administration may restrict the use of toll-free numbers for certain applications such as resale, prepaid cards, calling cards, call-back purposes or third-country calling.
ITFS	S	A general per call surcharge may be assessed to the caller.
ITFS	U	May work from non-Carrier phones. Non-Carriers may treat calls as international long distance calls and not toll-free.